

NTUC Starter Progressive Web App (PWA) sunsetting – FAQs

1. What will happen to the Starter Progressive Web App (PWA)?

The NTUC Starter Progressive Web App (PWA) remains available until 31 May 2026, following which members can refer to [NTUC Youth Official website](#) for further information on their perks and benefits for their remaining tenure.

2. What happens to my UTAP-lite credits after transition?

Courses that are eligible for UTAP claims can be found [here](#).

For courses concluding by 31 March 2026, claims may still be submitted up to six months post-course completion, with a final submission deadline of 30 September 2026. Please note that membership must remain valid throughout this period (the successful migration from NTUC Starter to NTUC Membership); exceptions for any lapses in membership will be considered on a case-by-case basis.

From 1 April 2026 onwards, all new courses commencing from this date and their related claims must be submitted via the main [UTAP portal](#) for members who successfully transition to NTUC Membership. Members are expected to transition to NTUC Membership to be eligible for the standard NTUC Membership UTAP benefit (valued at \$250 annually). The benefits offered by UTAP-lite and NTUC Membership UTAP do not overlap; therefore, the balance for 2026 is \$250, not a combined total of \$200 plus \$250.

Starter members who retain their Starter membership and do not transition to NTUC Membership can continue to claim their UTAP-lite credits (valued at \$200 annually) for courses taken in 2026 via the [UTAP portal](#) or by writing to UTAP@e2i.com.sg and youth@ntuc.com.sg.

All NTUC/Starter members can apply for UTAP. However, the following criteria must be met to be eligible for UTAP:

1. NTUC members must commence the course or complete the standalone assessment within the UTAP-approved period, as indicated under the list of UTAP-supported courses.
2. NTUC members must submit either a certificate of completion of training and assessment or training attendance sheets showing at least 75% attendance for the course(s) and sit for all prescribed examination(s) if any.

3. NTUC members must submit claims via the UTAP system within 6 months after completing the course/ assessment
4. NTUC members must not claim full funding from company sponsorships or other types of funding.
5. NTUC members must have paid-up NTUC membership before course/ assessment commencement, throughout the entire course/ assessment duration and at the point of claim.

3. How can I claim my UTAP?

From 1 Jun 2026, eligible members will need to submit their claims via the UTAP portal for online claims [here](#). For claims before and up till 30 May 2026, eligible members may submit their UTAP claims via the Starter Progressive Web App (PWA).

4. How do I know what events and programmes I can sign up for?

You will continue to be alerted of the different programmes by NTUC Youth that you are eligible to sign up for as a member. Do ensure that you are able to receive our WhatsApp messages, emails and SMSes to continue receiving these communications.

5. How do I apply for NTUC Care (Youth Enable)?

Should you qualify for the NTUC Care (Youth Enable) scheme, you can submit your application online [here](#). Further details on the grant including eligibility and quantum are available [here](#).

6. How do I apply for the Mentorship Programme to be paired with a mentor?

To be matched with a mentor as part of the 4-month mentorship programme, you can register your interest [here](#). Alternatively, you can consider attending our interactive in-person Human Library sessions, with upcoming runs on 12 June and 12 October 2026. Register your interest [here](#) to join an upcoming Human Library session.